

KuCoin

Compliance intelligence | Entity review

1	1	2 / 2	6
Entities in scope Named legal companies	Flagged entities Warning / restriction	Addresses to confirm Address records to review	Sources consulted Distinct original links

Counts cover this report. Flags identify entities with an official warning or restriction. Address indicators count conflicting, historical or incomplete records.

Contact details for KuCoin EU Exchange GmbH, an Austrian company. They are not attributed to other entities on the global KuCoin platform.

Entity status overview

LEGAL ENTITY	REGULATORY FINDING	EVIDENCE
KuCoin EU Exchange GmbH	Authorised · operating restriction Austria	[R01] [R02] [R03] [R04]

Key review findings

KuCoin EU Exchange GmbH	MiCA authorisation is recorded, with a separate restriction on starting business. [R01] [R02] [R03] [R04]
KuCoin EU Exchange GmbH	The FMA notice of 18 May 2026 maintains the separate prohibition on commencing operations under its decision of 18 February 2026. The new-business ban was lifted. No later official lifting notice was located in the 8 September check. [R03]
KuCoin EU Exchange GmbH	The two documents publish different street numbers. Number 2 is the recent business address; 2-4 remains the address in the dedicated complaints procedure. Keep the two address formats distinct. [C01] [C02]

Review dates: correspondence 7 September 2026 · regulatory records 13 September 2026. Findings apply to the named entity and jurisdiction.

Postal addresses & contacts

Client correspondence · KuCoin EU

KuCoin EU Exchange GmbH
Austria · business address

Am Grünen Prater 2
1020 Vienna
Austria

Firmenbuch FN 641084x · Vienna Commercial Court
Address in the Impressum updated 1 September 2026.
Sources [\[C01\]](#)

KuCoin EU Exchange GmbH
Austria · postal complaints

Complaints Department
Am Grünen Prater 2-4
1020 Vienna
Austria

Firmenbuch FN 641084x
Postal address expressly stated in the complaints policy dated 11 June 2025.
Sources [\[C02\]](#)

Contact channels

Complaints

complaints@kucoin.eu
KuCoin EU Exchange GmbH [\[C02\]](#)

Online complaints

[KuCoin EU complaint form](#)
KuCoin EU Exchange GmbH [\[C02\]](#)

Support

[KuCoin EU Help Centre](#)
KuCoin EU Exchange GmbH [\[C01\]](#)

Correspondence notes

Street number 2 or 2-4

The two documents publish different street numbers. Number 2 is the recent business address; 2-4 remains the address in the dedicated complaints procedure. Keep the two address formats distinct. [\[C01\]](#) [\[C02\]](#)

Regulatory detail

KuCoin EU Exchange GmbH

Authorised · operating restriction · Austria

MiCA authorisation is recorded, with a separate restriction on starting business.

Authority	Austrian Financial Market Authority (FMA)
Regime	MiCA
Scope	This record covers this legal entity and the listed services only, not the entire brand or other group companies.
Legal Entity Identifier	529900B4G0EGK7Z9KT45
Authorised	27 November 2025
Register snapshot	7 September 2026
Record updated	27 November 2025
Source consulted	13 September 2026

Services recorded

- a. providing custody and administration of crypto-assets on behalf of clients
- c. exchange of crypto-assets for funds
- d. exchange of crypto-assets for other crypto-assets
- f. placing of crypto-assets
- j. providing transfer services for crypto-assets on behalf of clients

Operations restriction

The FMA notice of 18 May 2026 maintains the separate prohibition on commencing operations under its decision of 18 February 2026. The new-business ban was lifted. No later official lifting notice was located in the 8 September check.

Original records [\[R01\]](#) [\[R02\]](#) [\[R03\]](#) [\[R04\]](#)

Locator [\[R01\]](#): CSV line 7; ae_lei=529900B4G0EGK7Z9KT45; ae_lei_name=KuCoin EU Exchange GmbH

Locator [\[R02\]](#): Worksheet sheet1 row 73; columns A-N. Source snapshot date A4.

Evidence & review scope

Company records	Legal identities, addresses and contact channels from the corporate documents and registries listed below.
Regulatory records	Entity-specific official register entries and authority notices. Historical and unresolved results remain distinct from current authorisation.
Other risk dimensions	This edition does not conclude on sanctions screening, beneficial ownership, cyber incidents, solvency, reserves or customer-review reputation.
Overall risk score	Not assigned. The source set does not support a comparable, complete platform-wide rating across those dimensions.

Correspondence sources

Consulted 7 September 2026. Document and effective dates are retained where supplied by the source.

C01 [KuCoin EU · Impressum](#)

kucoin.com · Updated 1 September 2026: identity and business address. Accessed 7 September 2026.

C02 [KuCoin EU · complaints](#)

kucoin.com · 11 June 2025, §5: postal address, email and complaint form. Accessed 7 September 2026.

Regulatory sources

R01 [Interim MiCA register - crypto-asset service providers](#)

European Securities and Markets Authority (ESMA) · Consulted 13 September 2026 · Register snapshot: 7 September 2026

R02 [Register Crypto-Asset Service Providers \(CASPs\)](#)

Netherlands Authority for the Financial Markets (AFM) · Consulted 13 September 2026 · Register snapshot: 7 September 2026

R03 [FMA lifts ban on new business for KuCoin EU Exchange GmbH, however commencement of business operations remains prohibited](#)

Austrian Financial Market Authority (FMA) · Consulted 8 September 2026 · Published: 18 May 2026 · Separate operations prohibition remains in the published notice.

R04 [Zulassungserteilung KuCoin EU Exchange GmbH](#)

Austrian Financial Market Authority (FMA) · Consulted 8 September 2026 · Published: 28 November 2025 · Authorisation decision of 27 November 2025; services a, c, d, f and j.