

CORPORATE CONTACT DETAILS

Bitstamp

Client correspondence · Luxembourg, the United Kingdom and the United States

Identify the account entity under "Profile / My information". The two UK companies are distinct; the website uses "Bitstamp Ltd." to refer to BITSTAMP LIMITED.

Postal addresses

LUXEMBOURG · REGISTERED OFFICE

Bitstamp Europe S.A.

40, avenue Monterey
L-2163 Luxembourg
Grand Duchy of Luxembourg

RCS Luxembourg B196856

Sources [\[01\]](#) [\[02\]](#)

UNITED KINGDOM · REGISTERED OFFICE

BITSTAMP UK LTD

5 New Street Square
London EC4A 3TW
United Kingdom

Companies House 14174243

Sources [\[03\]](#)

UNITED KINGDOM · REGISTERED OFFICE

BITSTAMP LIMITED

5 New Street Square
London EC4A 3TW
United Kingdom

Companies House 08157033

Sources [\[04\]](#)

UNITED STATES · PUBLISHED REGISTERED ADDRESS

Bitstamp USA, Inc.

85 Willow Road
Menlo Park, CA 94025
United States of America

Published company number: 5481543

Sources [\[05\]](#)

Contact channels

Customer support support@bitstamp.net [\[05\]](#)

Complaints complaints@bitstamp.net [\[05\]](#)

Online complaints [Official complaint resolution procedure](#) [\[05\]](#)

Official sources

Accessed on 7 September 2026. References link to the original documents.

01 Bitstamp · XTZ document

assets.bitstamp.net · 19 March 2026, C.1-C.7: entity, RCS and registered office.

03 Companies House · BITSTAMP UK LTD

find-and-update.company-information.service.gov.uk · Registered office; confirmation: 14 June 2026.

05 Bitstamp · contact details and legal disclosures

blog.bitstamp.net · Shared footer (2026): addresses and contacts. Historical article excluded.

02 CySEC · Bitstamp Europe

cysec.gov.cy · Bitstamp Europe address: 40, avenue Monterey.

04 Companies House · BITSTAMP LIMITED

find-and-update.company-information.service.gov.uk · Registered office; confirmation: 5 July 2026.