

## CORPORATE CONTACT DETAILS

# BitPay

Client correspondence · Europe and the United States

The terms dated 1 April 2026 designate BitPay B.V. for the listed European countries, including the EU/EEA, Switzerland and the United Kingdom, and BitPay, Inc. for other territories. The customer's product determines the applicable agreement.

## Postal addresses

### NETHERLANDS · REGISTERED ADDRESS AND COMPLAINTS

#### BitPay B.V.

Keizersgracht 520H  
1017 EK Amsterdam  
The Netherlands

KVK 58655891

Sources [\[01\]](#) [\[02\]](#) [\[03\]](#)

Contractual notices: "Attn. Compliance Department".

### UNITED STATES · ADDRESS IN THE 2026 TERMS

#### BitPay, Inc.

1870 The Exchange SE, Suite 220  
PMB 91017  
Atlanta, GA 30339-2171  
USA

Company incorporated in Delaware

Sources [\[01\]](#)

Described in the terms as the principal offices and address for merchant correspondence. Notices: "Attn. General Counsel".

## Contact channels

|                        |                                                                                 |
|------------------------|---------------------------------------------------------------------------------|
| Support and complaints | <a href="mailto:support@bitpay.com">support@bitpay.com</a> <a href="#">[02]</a> |
| Online support         | <a href="#">BitPay Help Center</a> <a href="#">[02]</a>                         |
| Merchant enquiries     | <a href="#">Help request wizard</a> <a href="#">[01]</a>                        |
| Contractual notices    | <a href="mailto:legal@bitpay.com">legal@bitpay.com</a> <a href="#">[01]</a>     |

## Correspondence notes

**Conflicting US addresses.** The Complaints page still lists "1201 W Peachtree St NW Ste 2625, PMB 91017, Atlanta, GA 30309-3499". The terms dated 1 April 2026 list The Exchange SE. Confirm the address for the relevant product before sending correspondence. [\[01\]](#) [\[02\]](#)

## Official sources

Accessed on 7 September 2026. References link to the original documents.

### 01 BitPay · Terms of Use

bitpay.com · 1 April 2026: Merchant §§2.1 and 12.2, Shopper §1; notices clause.

### 03 Finansinspektionen · BitPay B.V.

fi.se · Record FI 87897: address in the Netherlands.

### 02 BitPay · Complaints

bitpay.com · Complaint contact details and the conflicting US address.